

REMARKS

Claims 60-79 are pending in this application. Applicant has cancelled Claims 40-59, without prejudice, and Applicant has added new Claims 60-79. Applicant respectfully submits that Claims 60-79 do not contain new matter. Applicant further submits that the amendments to the Claims do not contain new matter.

Applicant has also deleted the Abstract Of The Disclosure and has substituted therefor the new Abstract Of The Disclosure which is attached hereto on a separate sheet. Applicant respectfully submits that the new Abstract Of The Disclosure does not contain new matter.

Applicant uses the phrase "at least one of . . . and . . ." in the claims. In all instances, the phrase "at least one of . . . and . . ." means "only one item from the list, or any combination of items in the list". Applicant respectfully submits that the phrase having the form "at least one of A and B", where each of A and B is either a term or a phrase, the phrase "at least one of A and B" means "only A, only B, or A and B". In instances in which three or more terms and/or phrases are present in an "at least one of . . . and . . ."

phrase, Applicant provides the following example definitions: the phrase "at least one of A, B, and C" means "only A, only B, only C, or any combination of A, B, and C"; the phrase "at least one of A, B, C, and D" means "only A, only B, only C, only D, or any combination of A, B, C, and D"; the phrase "at least one of A, B, C, D, and E" means "only A, only B, only C, only D, only E, or any combination of A, B, C, D, and E", and so on.

Based on the foregoing amendments and the following Remarks, the application is deemed to be in condition for allowance and action to that end is respectfully requested.

I. THE 35 U.S.C. §103 REJECTIONS:

The Examiner asserts that Claims 40-42, 45, 47, 49-55, and 58-59, are rejected under 35 U.S.C. §103(a) as being unpatentable over Kirkevold, et al., U.S. Patent No. 6,263,322 (Kirkevold) in view of Petite, et al., U.S. Patent No. 6,437,692 (Petite) and Diaz, et al. U.S. Patent No. 6,356,822 (Diaz). The Examiner also asserts that Claims 43-44 and 56-57 are rejected under 35 U.S.C. §103(a) as being unpatentable over Kirkevold, Petite, and Diaz, and further in view of Kolls, U.S. Patent No. 6,615,186 (Kolls). The Examiner also asserts that

Claim 46 is rejected under 35 U.S.C. §103(a) as being unpatentable over Kirkevold, Petite, and Diaz, and further in view of Li, U.S. 2002/0072808 A1 (Li). The Examiner also asserts that Claim 48 is rejected under 35 U.S.C. §103(a) as being unpatentable over Kirkevold, Petite, and Diaz, and further in view of Rother, U.S. Patent No. 6,141,608 (Rother).

As noted above, Applicant has cancelled Claims 40-59, without prejudice, and Applicant has added new Claims 60-79. Applicant submits that Claims 60-79 do not contain new matter. Applicant respectfully submits that the present invention, as defined by Claims 60-79, is patentable over the prior art.

IA. THE PRESENT INVENTION, AS DEFINED BY CLAIMS 60-79, IS PATENTABLE OVER THE PRIOR ART:

Applicant respectfully submits that the present invention, as defined by Claims 60-79, is patentable over the prior art. Applicant respectfully submits that the present invention, as defined by independent Claim 60, is patentable over the prior art.

Applicant respectfully submits that the present invention, as defined by independent Claim 60, is patentable over Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any

combination of same. Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the present invention, as defined by independent Claim 60.

Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 60 and, therefore, Kirkevold, Petite, Li, Rother, Diaz, and any combination of same, do not disclose or suggest all of the specifically recited features of independent Claim 60.

Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest a computer-implemented method, comprising receiving a request for information regarding at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, regarding a vehicle, with a receiver associated with a web site, wherein the request for information is transmitted from a first communication device associated with a user, wherein the first communication device is located at a location remote from the vehicle, remote from the receiver, and remote from a service provider, a repair facility, and a dealer, and

further wherein the request for information is transmitted to the receiver on or over at least one of the Internet and the World Wide Web, all of which features are specifically recited features of independent Claim 60.

Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the recited request for information which is transmitted from the recited first communication device which is located at a location remote from the vehicle, remote from the receiver, and remote from a service provider, a repair facility, and a dealer, and which information is transmitted to the receiver on or over at least one of the Internet and the World Wide Web

Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest processing the request for information regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, with a processing device, and generating a message containing information regarding at least one of a diagnosis and a repair regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, wherein the

message also contains information regarding at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing, effecting a repair of, and paying for a repair of, the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and further wherein the message contains a link or a hyperlink to at least one of a service provider computer or a service provider communication device, a repair facility computer or a repair facility communication device, a dealer computer or a dealer communication device, a parts provider computer or a parts provider communication device, an accessory provider computer or an accessory provider communication device, a warranty provider computer or a warranty provider communication device, and an insurance provider computer or an insurance provider communication device, and further wherein the message further contains a schedule or scheduling information regarding at least one of a dealer, a service provider, a service technician, and a mechanic, all of which features are still other specifically recited features of independent Claim 60.

Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not

disclose or suggest processing the recited request for information and generating the recited message containing information regarding at least one of a diagnosis and a repair regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair, and which contains information regarding at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider, for at least one of repairing, effecting a repair of, and paying for a repair of, the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair. Applicant further respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest, the recited message which contains a link or a hyperlink to at least one of a service provider computer or a service provider communication device, a repair facility computer or a repair facility communication device, a dealer computer or a dealer communication device, a parts provider computer or a parts provider communication device, an accessory provider computer or an accessory provider communication device, a warranty provider computer or a warranty provider communication device, and an insurance provider computer or an insurance provider communication device. Applicant further submits that Kirkevold, Petite,

Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the recited message which further contains a schedule or scheduling information regarding at least one of a dealer, a service provider, a service technician, and a mechanic.

Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest transmitting the message to the first communication device or to a second communication device associated with the user, wherein the second communication device is located at a location remote from the vehicle, remote from the receiver, and remote from a service provider, a repair facility, and a dealer, all of which features are still other specifically recited features of independent Claim 60.

Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest transmitting the recited message to the recited first communication device or to the recited second communication device which is located at a location remote from the vehicle, remote from the receiver, and remote from a service provider, a repair facility, and a dealer.

In view of the foregoing, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest many of the specifically recited features of independent Claim 60 and, therefore, Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest all of the specifically recited features of independent Claim 60. In view of the foregoing, Applicant respectfully submits that Claim 60 is patentable over Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same. Allowance of independent Claim 60 is, therefore, respectfully requested.

Applicant further submits that Claims 61-79, which Claims 61-79 depend either directly or indirectly from independent Claim 60, so as to include all of the limitations of independent Claim 60, are also patentable over the prior art as said Claims 61-79 depend from allowable subject matter.

Regarding Claim 61, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising receiving information regarding at least one of reserving, engaging, and requesting, a service or services of the at least one of a dealer, a

service provider, a service technician, and a mechanic, based on the schedule or scheduling information.

Regarding Claim 62, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 61, further comprising processing the information regarding at least one of reserving, engaging, and requesting, a service or services of the at least one of a dealer, a service provider, a service technician, and a mechanic, based on the schedule or scheduling information.

Regarding Claim 63, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 61, further comprising generating a notification message containing information regarding the at least one of reserving, engaging, and requesting, a service or services of the at least one of a dealer, a service provider, a service technician, and a mechanic, and transmitting the notification message to a communication device associated with the at least one of a dealer, a service provider, a service technician, and a mechanic.

Regarding Claim 64, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, wherein the message contains a diagnostic report and information regarding at least one of a suggested repair, a maintenance procedure, and a servicing procedure.

Regarding Claim 65, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising performing periodic diagnostic checks for the vehicle.

Regarding Claim 66, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising updating information in a vehicle file or a vehicle maintenance history for the vehicle.

Regarding Claim 67, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising transmitting a scheduled

maintenance reminder message to the first communication device or to the second communication device.

Regarding Claim 68, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising posting information regarding a request for at least one of a repair service, a maintenance service, a servicing service, a part, and an accessory.

Regarding Claim 69, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising posting information regarding an availability of at least one of a repair service, a maintenance service, a servicing service, a part, and an accessory.

Regarding Claim 70, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising identifying at least one of a dealer, a service provider, a service technician, a

mechanic, a parts provider, an equipment provider, and a facility, for effecting a repair of the vehicle.

Regarding Claim 71, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising processing information regarding a purchase of an option for obtaining services of a dealer, a service provider, a service technician, and a mechanic, to effect a repair of the vehicle.

Regarding Claim 72, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising transmitting training information regarding a repair or a service procedure for effecting a repair of the vehicle to the first communication device or to the second communication device.

Regarding Claim 73, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising processing information

regarding a bid for or an auction of a repair service or a maintenance service.

Regarding Claim 74, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, wherein at least one of the first communication device and the second communication device is a wireless device or an interactive television.

Regarding Claim 75, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 74, wherein the wireless device is at least one of a personal digital assistant, a display telephone, a video telephone, and a videophone.

Regarding Claim 76, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, wherein the message contains a diagnosis or a list of potential diagnoses regarding the at least one of a vehicle problem, a vehicle malfunction, and a vehicle state of disrepair.

Regarding Claim 77, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising receiving information transmitted from or uploaded from a vehicle computer located at the vehicle, and performing a diagnostic check regarding the vehicle.

Regarding Claim 78, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, wherein the processing device is programmed to perform periodic diagnostic checks regarding the vehicle.

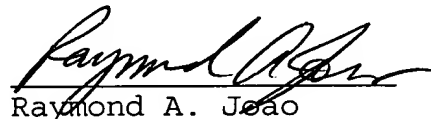
Regarding Claim 79, Applicant respectfully submits that Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same, do not disclose or suggest the computer-implemented method of Claim 60, further comprising processing a financial transaction between the user and the at least one of a service provider, a repair facility, a dealer, a parts provider, an accessory provider, a warranty provider, and an insurance provider.

In view of the foregoing, Applicant respectfully submits that dependent Claims 61-79 are patentable over Kirkevold, Petite, Diaz, Kolls, Li, Rother, and any combination of same. In view of the foregoing, Applicant respectfully submits that dependent Claims 61-79 are patentable over the prior art. Allowance of Claims 61-79 is, therefore, respectfully requested.

II. CONCLUSION:

In view of the foregoing, the application is deemed to be in condition for allowance and action to that end is respectfully requested. Allowance of pending Claims 60-79 is respectfully requested.

Respectfully Submitted,



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Encls.: - Abstract of the Disclosure

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